TARIFF APPLICABLE TO

## INTEREXCHANGE SERVICES

## WITHIN THE STATE OF KENTUCKY

PROVIDED BY
FIRST COMMUNICATIONS, LLC

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC, with principal offices at 3440 W . Market St., Akron, OH 44333. This tariff applies for services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

## CONCURRING, CONNECTING OR

## OTHER PARTICIPATING CARRIERS

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers - None

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: July 31, 2006 Issued by: | Joseph R. Morris | Effective: | frysine |
|  | Chief Operating Officer |  | 7/31/2006 |
|  | First Communications, LLC |  | 7/31/2006 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/249422.2 | Akron, OH 44333 |  | COMMISSION OF KENTUCKY |

## CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise ail changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.


SHEET REVISION
54 Original
55 Original
55.1 Original
55.2 Original
55.3 Original
55.4 Original
55.5 Original
55.6 Original
55.7 Original

56 Original
57 Original
58 Original
59 Original
60 Original
$61 \quad 1^{\text {st }}$ Revised
62 Original
63 Original
63.1 Original
63.2 Original
63.3 Original
63.4 Original
63.5 Original
63.6 Original
63.7 Original
$64 \quad 3^{\text {rd }}$ Revised
65 Original
$66 \quad 2^{\text {nd }}$ Revised

Issued: October 19, 2009 Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

## TABLE OF CONTENTS



## TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
2.
2.1
2.1.1
2.1.1.A
2.1.1.A. 1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a) I.(i)
2.1.1.A.1.(a).I.(i).(1)
D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LL.C 3440 W. Market Street Akron, OH 44333

## SYMBOLS

The following are the only symbols used for the purposes indicated below:
C - to signify change in regulation
D - to signify a deletion
I - to signify a rate increase
L - to signify material relocated in the tariff
N - to signify a new rate or regulation
R - to signify a rate deduction
$T$ - to signify a change in text, but no change in rate or regulation

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

$10 X X X$ or $101 \times X X X$ Access Code - The Access Code is the $10 X X X$ or $101 X X X X$ Access number.

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Casual Calling - A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a $10 X X X$ or 101 XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

Commission - Used throughout this tariff to mean the Kentucky Public Service Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or First - Used throughout this tariff to mean First Communications, LLC.
Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

DUC - DUC stands for Designated Underlying Carrier.
LEC - LEC stands for Local Exchange Carrier.

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

Presubscribed Service - A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

Resp. Org. - Responsible Organization or entity identified by Toll-Free service Customer that manages and administers records in the toll-free number database and management system.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Kentucky.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.
U.S.F. - U.S.F. stands for Universal Service Fund.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective:

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Kentucky. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101 XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

Issued: July 31, 2006 Issued by:

Effective:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

TARIFF BRANCH RECETVED

7/31/2006

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
2.1.3 The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

### 2.2 Use of Services

2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLLC 3440 W. Market Street Akron, OH 44333

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
2.2.4 The Company's services are available for use 24 hours per day, seven days per week.
2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff. (See Section 2.5 herein).
2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

### 2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control. Acceptance of the liability provisions contained in this tariff by the Commission does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts adjudicate negligence claims and rights to recover damages thereof, so it is the duty of the courts to determine the validity of the exculpatory provision of this tariff.

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective: RECETVED

7/31/2006

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
2.3.8 It is understood and agreed that this tariff embodies the full understanding and agreement between the Company and the Customer regarding the services provided hereunder. No representation or understanding contrary to the provisions and rates of this tariff shall apply. The company, its officers, directors, employees, shareholders, and their respective heirs and assigns, are specifically excused and indemnified, saved and held harmless, by each Customer taking services under this tariff for any claim of misrepresentation, or errors or omissions made by sales representatives or sales agents.

### 2.4 Responsibilities of the Customer

2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations The Customer is also responsible for the payment of charges for services provided under this tariff.
2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

Joseph R. Morris
Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 2-RULES AND REGULATIONS (cont'd)

2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

7/31/2006
PUBLIC SERVICE COMMISSION OF KENTUCKY

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
2.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

### 2.5 Cancellation or Interruption of Services

2.5.1 Without incurring liability, upon ten (10) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
2.5.1. A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
2.5.1.B For violation of any of the provisions of this tariff,
2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 2 - RULES AND REGULATIONS (cont'd)

2.5.2 Without incurring liability, upon ten (10) days' written notice, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
2.5.4 The Customer may terminate service upon three (3) days written or oral notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 2-RULES AND REGULATIONS (cont'd)

### 2.6 Credit Allowance

2.6.1 Credit may be given for disputed calls, on a per call basis.
2.6.2 Credit shall not be issued for unavailability of long distance services.
2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### 2.8 Deposit

The Company will not collect deposit.

### 2.9 Advance Payments

The Company will not collect advanced payments.

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: July 31, 2006 Issued by: | Joseph R. Morris | Effective: |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
|  | Akron, OH 44333 |  | COMMISSION |
| DC01/BARKK/249422.2 |  |  | OF KENTUCKY |

# SECTION 2 - RULES AND REGULATIONS (cont'd) 

### 2.10 Payment and Billing

2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 45 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing, in person, or by telephone within such 45 day period.
2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

## SECTION 2-RULES AND REGULATIONS (cont'd)

2.10.5 If the Customer chooses to pay by credit card, the Customer agrees to the rules governing that payment option, including applicable limits on the amount of Service that may be used before making a payment. No additional notice or consent is required before the Company invoices your credit card or debits the account for all amounts due to the Company. Customer will be notified of any limits that are imposed. If such limits are imposed, Customer may be required to pay for Service with a valid major credit card. The Company may stop offering this option at any time upon notice to the Customer. The Company reserves the right to authorize a credit card payment before the end of the billing cycle if the customer shows unusual use of service, including, without limitation, excessive use of service, abnormal calling patterns or high international termination.

### 2.11 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company, enforce any judgment obtained against a Customer, or enforce any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, collection agency fees and costs; and the amount due Company, will be determined by the court. The Customer is not responsible for utility attorney fees.

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 2-RULES AND REGULATIONS (cont'd)

### 2.12 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

### 2.13 Late Charge

A penalty of the greater of $\$ 5.95$ or $1.5 \%$ per month may be assessed if a Customer fails to pay a bill for services by the due date shown on the Customer's bill. The penalty may be assessed only once on any bill for rendered service. Any payment received shall first be applied to the bill for service rendered. Additional penalty chares shall not be assessed on unpaid penalty charges.

### 2.14 Returned Check Charge

A fee of $\$ 25.00$ will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

### 2.15 Reconnection Charge

A reconnection fee of fifty dollars ( $\$ 50.00$ ) per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

## SECTION 3 - DESCRIPTION OF SERVICE

### 3.1 Computation of Charges

3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and/or time of day of the call. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of $\$ 1.434$ will be charged $\$ 1.43$ and a Customer making a call with a computed charge of $\$ 1.435$ will be charged $\$ 1.44$.
3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal ( V \& H ) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

7/31/2006

## SECTION 3 - DESCRIPTION OF SERVICE (cont'd)

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
3.1.4 If 'the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3440 W. Market St.
Akron, OH 44333
1-800-274-1015
Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective: Rece efved

7/31/2006

## SECTION 3 - DESCRIPTION OF SERVICE (cont'd)

All Customer complaints are subject to the jurisdiction of the Commission which may be contacted at the following address and telephone number:

Commonwealth of Kentucky Public Service Commission
211 Sower Boulevard
P O Box 615
Frankfort, Kentucky 40601
(800) 772-4636

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

The Company reserves the right to suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service customer if the Company determines in its sole discretion that the customer is using the Toil Free Service to make or permit any telephone facility under such customer's control to be used for any purpose or activity including, calling card platforms, prepaid calling card platforms, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended. (Calling card platform, debit card platform)

### 3.3 Level of Service

A Customer can expect end to end network availability of not less than $99 \%$ at all times for all services.

### 3.4 Service Offerings

3.4.1 $\quad$ Presubscribed $1+$ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials " $1+$ " followed by "ten digits". The customer is presubscribed to the Company's service.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective: RECEMVED

7/31/2006
PUBLIC SERVICE COMMISSION OF KENTUCKY

## SECTION 3 - DESCRIPTION OF SERVICE (cont'd)


#### Abstract

3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10 XXX or 101 XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities, that demonstrate credit-worthiness. 3.4.3 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.


3.4.4 Toll-Free Service

This service is inbound calling only where an 800,888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.
3.4.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing $1+555-1212$ for listings within the originating area code and $1+$ (area code) $+555-1212$ for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

7/31/2006

## SECTION 3 - DESCRIPTION OF SERVICE (cont'd)


#### Abstract

3.4.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case by case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non discriminatory basis. All specialized pricing arrangements will be in writing and filed with the Kentucky Public Service Commission.


3.4.7 Emergency Call Handling Procedures

Emergency " 911 " calls are not routed to company, but are completed through the local network at no charge.
3.4.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.
3.4.9 Prepaid Long Distance Services

Prepaid Long Distance Service permits Customer to purchase $\$ 25$ increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES

### 4.1 Presubscribed 1+ Dialing - COMMERCIAL

## Premier Business

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of $\$ 6.95$ applies
A low usage fee of $\$ 5.95$ applies to monthly usage under $\$ 25$

## Premier Business Summer Savings w/WWB

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of $\$ 4.95$ applies
A low usage fee of $\$ 5.95$ applies to monthly usage under $\$ 25$

## Premier Business Free Month

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge

## Business Mexico

$\$ .079$ per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of $\$ 3.95$ applies to monthly usage under $\$ 35$

## Simplicity Business

$\$ .055$ per minute
Billed in six second increments with an 18 second initial charge

## Simplicity Business w/WWB

$\$ .055$ per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of $\$ 4.95$ applies

Issued: July 31, 2006
Issued by:

Joseph R. Morris Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective:

## SECTION 4 - RATES (cont'd)

### 4.1 Presubscribed 1+ Dialing - COMMERCIAL (cont'd)

## Elite Business

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## Elite Business w/WWB

$\$ .119$ per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 4.95$ applies
A low usage fee of $\$ 3.95$ applies to monthly usage under $\$ 25$

## Premier Business Summer Savings \$50

## $\$ .119$ per minute

Billed in six second increments with an 18 second initial charge

## Business Connections Standard

$\$ .0321$ per minute
Billed in six second increments with an 18 second initial charge

## RSL Integrated

$\$ 0.119$ per minute
Billed in six second increments
A monthly recurring charge of $\$ 2.95$ applies
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
Monthly PICC Fee of $\$ 4.31$ applies
Transpoint
$\$ 0.119$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333
SECTION 4 - RATES (cont'd)
4.2 Casual Calling - COMMERCIAL
Premier Business
$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of $\$ 6.95$ applies
A low usage fee of $\$ 5.95$ applies to monthly usage under $\$ 25$
Premier Business Summer Savings w/WWB
$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of $\$ 4.95$ applies
A low usage fee of $\$ 5.95$ applies to monthly usage under $\$ 25$
Premier Business Free Month
$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
Business Mexico
$\$ .079$ per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of $\$ 3.95$ applies to monthly usage under $\$ 35$
Simplicity Business
$\$ .055$ per minute
Billed in six second increments with an 18 second initial charge
Simplicity Business w/WWB
$\$ .055$ per minute
Billed in six second increments with an 18 second initial chargeA monthly recurring charge of $\$ 4.95$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: July 31, 2006 Issued by: | Joseph R. Morris | Effective: |  |
|  | Chief Operating Officer |  | 7/31/2006 |
|  | First Communications, LLC |  | 731/2006 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/249422.2 | Akron, OH 44333 |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.2 Casual Calling - COMMERCIAL (cont'd)

## Elite Business

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## Elite Business w/WWB

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 4.95$ applies
A low usage fee of $\$ 3.95$ applies to monthly usage under $\$ 25$

## Premier Business Summer Savings \$50

$\$ .119$ per minute
Billed in six second increments with an 18 second initial charge

## Business Connections Standard

$\$ .0321$ per minute
Billed in six second increments with an 18 second initial charge

## RSL Integrated

$\$ 0.119$ per minute
Billed in six second increments
A monthly recurring charge of $\$ 2.95$ applies
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
Monthly PICC Fee of $\$ 4.31$ applies

## Transpoint

$\$ 0.119$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

Issued: June 18, 2007 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

TARIFF BRANCH

## SECTION 4 - RATES (cont'd)

### 4.3 Travel Cards - COMMERCIAL

## Premier Business

$\$ 0.099$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

Premier Business Summer Savings w/WWB

## $\$ 0.099$ per minute

Billed in six second increments with an 18 second initial charge

## Premier Business Free Month

## $\$ 0.099$ per minute

Billed in six second increments with an 18 second initial charge

## Business Mexico

## $\$ 0.099$ per minute

Billed in six second increments with an 18 second initial charge

## Simplicity Business

## $\$ 0.099$ per minute

Billed in six second increments with an 18 second initial charge

## Simplicity Business w/WWB

## $\$ 0.099$ per minute

Billed in six second increments with an 18 second initial charge

## Elite Business

$\$ 0.099$ per minute
Billed in six second increments with an 18 second initial charge

## Elite Business w/WWB

$\$ 0.099$ per minute
Billed in six second increments with an 18 second initial charge

Joseph R. Morris Chief Operating Officer
First Communications, LLC
3440 W. Market Street
Akron, OH 44333

TARIFF BRANCH

## SECTION 4 - RATES (cont'd)

### 4.3 Travel Cards - COMMERCIAL (cont'd)

Premier Business Summer Savings \$50
$\$ 0.099$ per minute
Billed in six second increments with an 18 second initial charge

## RSL Integrated

$\$ 0.119$ per minute
Billed in six second increments
A monthly recurring charge of $\$ 2.95$ applies
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
Monthly PICC Fee of $\$ 4.31$ applies
Transpoint
$\$ 0.119$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

Joseph R. Morris
Chief Operating Officer
First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.4 Toll-Free Service - COMMERCIAL

## Premier Business

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

## Premier Business Summer Savings w/WWB

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Premier Business Free Month

## $\$ 0.15$ per minute

Billed in six second increments with an 18 second initial charge

## Business Mexico

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Simplicity Business

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Simplicity Business w/WWB

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Elite Business

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Elite Business w/WWB

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

## Premier Business Summer Savings \$50

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge

Issued: June 18, 2007
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.4 Toll-Free Service - COMMERCIAL (cont'd)

RSL Integrated
$\$ 0.15$ per minute
Billed in six second increments
A monthly recurring charge of $\$ 2.95$ applies
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
Monthly PICC Fee of $\$ 4.31$ applies

## Transpoint

$\$ 0.15$ per minute
Billed in six second increments with an 18 second initial charge A monthly recurring charge of $\$ 2.95$ applies

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.5 Directory Assistance

$\$ 1.50$

### 4.6 Returned Check Charge

$\$ 25.00$

### 4.7 Rate Periods

|  | Monday - Friday | Sat. | Sun. |
| :--- | :--- | :--- | :--- |
| 8 a.m. <br> to <br> 5 p.m.* | Daytime Rate Period |  |  |
| 5 p.m. <br> to <br> 11 P.M.* | Evening Rate Period | Evening Rate <br> Period |  |
| 11 p M. <br> to <br> 8 a.m.* | Night/Weekend Rate Period |  |  |

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

## SECTION 4-RATES (cont'd)

### 4.8 Payphone Dial Around Surcharge

A dial around surcharge of $\$ 1.25$ per call will be added to any completed INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi public payphone.

### 4.9 Presubscribed Interexchange Carrier Charge

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

### 4.10 Bill Format

All invoices will set forth the following information on the first page: Company name and address, Customer name, customer number, invoice number, invoice date, toll-free customer assistance number, address, and an account summary of the call detail information on subsequent pages.

All completed calls will be detailed and include the following information: Date of call, time of call, time rate (day, evening, night), destination (city and state), destination number, number of minutes and cost of each call.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - EFFECTIVE RATES

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL

## Eastern European Saver 3

## $\$ .119$ per minute

Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## Eastern European Saver 4

$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.95$ applies to monthly usage under $\$ 15$

## USA Free 30 Pick 5

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A minimum usage fee of $\$ 10.00$ applies

## USA Free 30

$\$ .079$ per minute
Billed in one minute increments
A minimum usage fee of $\$ 10.00$ applies

## World Wide Advantage

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Call China For Less

$\$ .079$ per minute
Billed in one minute increments

## Call India For Less

$\$ .079$ per minute
Billed in one minute increments

## Call India For Less Plus

$\$ .079$ per minute
Billed in one minute increments

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Call Philippines For Less

$\$ .079$ per minute
Billed in one minute increments
Call Philippines For Less Plus
$\$ .079$ per minute
Billed in one minute increments
Call 4 Cents 101-5335
$\$ .109$ for the first ten minutes
$\$ .119$ for each additional minute
Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## Crazy Call

$\$ .99$ per the first thirty minutes
Billed in five minute increments for every minute over the initial thirty

## India Saver

$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## India Super Saver

$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.95$ applies to monthly usage under $\$ 75$

## Call Central America

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Call East Asia

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

Joseph R. Morris Chief Operating Officer
First Communications, LLC
3440 W. Market Street
Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed $1+$ Dialing - RESIDENTIAL (cont'd)

## Call Eastern Europe

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Call South America

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Call South Asia

$\$ .119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Penny Plan

$\$ .119$ per minute
Billed in one minute increments

## Philippines Advantage

$\$ .084$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 4.95$ applies

## Call Mexico Local

$\$ .079$ per minute
Billed in one minute increments

## Call China Local

$\$ .079$ per minute
Billed in one minute increments
Call Russia Local
$\$ .079$ per minute
Billed in one minute increments

## SECTION 4-RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Call Brazil Local

$\$ .079$ per minute
Billed in one minute increments
China Saver
$\$ .079$ per minute
Billed in one minute increments

## Hola America

$\$ .069$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies

## Middle East Saver

$\$ .084$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
10-10-834
$\$ .509$ for the first minute
$\$ .119$ each additional minute
Billed in one minute increments
Call South Asia Local
$\$ .079$ per minute
Billed in one minute increments
China Saver Promo
$\$ .079$ per minute
Billed in one minute increments
10-10-502
$\$ .119$ per minute
Billed in one minute increments
10-10-629
$\$ .084$ per minute
Billed in one minute increments

Issued: June 18, 2007 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

Absolute Cents
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Call for Less

$\$ .109$ for the first ten minutes
$\$ .119$ for each additional minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Lucky Penny
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk to Turkey
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents Xchanger
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece | Rerereq VED <br> 1/25/2007 |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Asia Advantage

$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
A one time setup fee of $\$ 10.00$ applies
10-10-5200
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Call the Americas
$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dec¢ |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  | 1/25/2007 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron, OH 44 |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Select Plan

$\$ 0.040$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Dynamic Plan

$\$ 0.044$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Option Plan

$\$ 0.050$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## First Rate Plan

$\$ 0.054$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Accessible Plan

$\$ 0.055$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Merit Plan
$\$ 0.060$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Liberty Plan

$\$ 0.064$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Bronze Plan
$\$ 0.065$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Silver Plan

$\$ 0.070$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Plan

$\$ 0.074$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Platinum Plan

$\$ 0.075$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Choice Plan
$\$ 0.080$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Advantage Plan

$\$ 0.084$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Call USA Plan
$\$ 0.085$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## American Freedom Plan

$\$ 0.090$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Nationwide Plan

$\$ 0.094$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Benefit Plan

$\$ 0.095$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Paramount Plan

$\$ 0.10$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed $1+$ Dialing - RESIDENTIAL (cont'd)

## Anywhere America Plan

$\$ 0.104$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Elite Plan

$\$ 0.105$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Premier Plan

$\$ 0.114$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Freedom Plan
$\$ 0.124$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Primary Plan

$\$ 0.134$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Bonus Plan

$\$ 0.144$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Effective: November 17,T2008 BRANCH
Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Convenience Plan

$\$ 0.154$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Country Option Plan

$\$ 0.161$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Star Plan

\$0.164 per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## America Choice Plan

$\$ 0.174$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## USA Prime Plan

$\$ 0.184$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Quality Plan
\$0.194 per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$


## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed $1+$ Dialing - RESIDENTIAL (cont'd)

## Choice One Plan

$\$ 0.204$ per minute Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Access Plan America

$\$ 0.224$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Connection Plan

$\$ 0.234$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Advanced Plan

$\$ 0.244$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Superior Plan

$\$ 0.264$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Advantage Plan

$\$ 0.274$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.11 Presubscribed 1+ Dialing - RESIDENTIAL (cont'd)

## Rate Saver Plan

$\$ 0.294$ per minute Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Heard Plan

$\$ 0.304$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Distance Plan

$\$ 0.324$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Option USA Plan
$\$ 0.404$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling - RESIDENTIAL

## Eastern European Saver 3

$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## Eastern European Saver 4

$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.95$ applies to monthly usage under $\$ 15$
USA Free 30 Pick 5
$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A minimum usage fee of $\$ 10.00$ applies

## USA Free 30

$\$ .079$ per minute
Billed in one minute increments
A minimum usage fee of $\$ 10.00$ applies
World Wide Advantage
$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
Call China For Less
$\$ .079$ per minute
Billed in one minute increments

## Call India For Less

$\$ .079$ per minute
Billed in one minute increments

## Call India For Less Plus

$\$ .079$ per minute
Billed in one minute increments

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  | 1/25/2007 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
|  | Akron, OH 44333 |  | COMMISSION |

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling - RESIDENTIAL (cont'd)

## Call Philippines For Less

$\$ .079$ per minute
Billed in one minute increments
Call Philippines For Less Plus
$\$ .079$ per minute
Billed in one minute increments
Call 4 Cents 101- 5335
$\$ .109$ for the first ten minutes
$\$ .119$ for each additional minute
Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$
Crazy Call
$\$ .99$ per the first thirty minutes
Billed in five minute increments for every minute over the initial thirty
India Saver
\$. 119 per minute
Billed in one minute increments
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$
India Super Saver
$\$ .119$ per minute
Billed in one minute increments
A low usage fee of $\$ 2.95$ applies to monthly usage under $\$ 75$

## Call Central America

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
Call East Asia
$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
$\qquad$

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling - RESIDENTIAL (cont'd)

## Call Eastern Europe

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies

## Call South America

$\$ .079$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
Call South Asia
$\$ .119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
Penny Plan
\$. 119 per minute
Billed in one minute increments
Philippines Advantage
\$. 084 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 4.95$ applies
Call Mexico Local
$\$ .079$ per minute
Billed in one minute increments
Call China Local
$\$ .079$ per minute
Billed in one minute increments
Call Russia Local
$\$ .079$ per minute
Billed in one minute increments
$\square$ d

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling-RESIDENTIAL (cont'd)

## Call Brazil Local

$\$ .079$ per minute
Billed in one minute increments

## China Saver

## $\$ .079$ per minute

Billed in one minute increments

## Hola America

$\$ .069$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies

## Middle East Saver

$\$ .084$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
10-10-834
$\$ .509$ for the first minute
$\$ .119$ each additional minute
Billed in one minute increments

## Call South Asia Local

$\$ .079$ per minute
Billed in one minute increments

## China Saver Promo

$\$ .079$ per minute
Billed in one minute increments
10-10-502
$\$ .119$ per minute
Billed in one minute increments
10-10-629
$\$ .084$ per minute
Billed in one minute increments

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling - RESIDENTIAL (cont'd)

## Absolute Cents

$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Call for Less
$\$ .109$ for the first ten minutes
$\$ .119$ for each additional minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Lucky Penny

$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of $\$ 10.00$ applies
Talk to Turkey
\$0.119 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents Xchanger
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Asia Advantage

$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  | 1/25/2007 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
|  | Akron, OH 44333 |  | COMMISSION |

## SECTION 4 - RATES (cont'd)

### 4.12 Casual Calling - RESIDENTIAL (cont'd)

10-10-5200
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Call the Americas
$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$ A one time setup fee of $\$ 10.00$ applies

Issued: December 22, 2006 Issued by:

Joseph R. Morris
Chief Operating Officer
First Communications, LLC
3440 W. Market Street
Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL

## Eastern European Saver 3

$\$ .119$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$
Eastern European Saver 4
$\$ .119$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
USA Free 30 Pick 5
$\$ 0.099$ per minute
Billed in one minute increments
USA Free 30
$\$ 0.099$ per minute
Billed in one minute increments
World Wide Advantage
$\$ .079$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Call China For Less
$\$ 0.099$ per minute
Billed in one minute increments
Call India For Less
$\$ 0.099$ per minute
Billed in one minute increments
Call India For Less Plus
$\$ 0.099$ per minute
Billed in one minute increments

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Call Philippines For Less

$\$ 0.099$ per minute
Billed in one minute increments
Call Philippines For Less Plus
$\$ 0.099$ per minute
Billed in one minute increments
Call 4 Cents 101-5335
$\$ .109$ for the first ten minutes
$\$ .119$ for each additional minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$
Crazy Call
$\$ .99$ per the first 30 minutes
Billed in five minute increments for every minute over the initial 30
A $\$ 1.00$ surcharge per call applies
India Saver
$\$ .119$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low usage fee of $\$ 2.50$ applies to monthly usage under $\$ 5.00$

## India Super Saver

$\$ .119$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Call Central America
$\$ 0.099$ per minute
Billed in one minute increments
Call East Asia
\$0.099 per minute
Billed in one minute increment

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Call Eastern Europe

$\$ 0.099$ per minute
Billed in one minute increments
Call South America
$\$ 0.099$ per minute
Billed in one minute increments

## Call South Asia

$\$ 0.099$ per minute
Billed in one minute increments
Penny Plan
\$. 119 per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Philippines Advantage
$\$ .084$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Call Mexico Local
$\$ .079$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Call China Local
$\$ 0.099$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
Call Russia Local
$\$ 0.099$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  | 1/25/2007 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
|  | Akron, OH 44333 |  | COMMISSION |

## SECTION 4-RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Call Brazil Local

$\$ 0.099$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

## China Saver

$\$ .079$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

## Hola America

$\$ .069$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

## Middle East Saver

$\$ .084$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A $\$ 1.00$ surcharge per call applies

## Call South Asia Local

$\$ 0.099$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

## China Saver Promo

$\$ .079$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
10-10-502
$\$ .119$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
10-10-629
$\$ .084$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

Absolute Cents
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Call for Less

\$0.119 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Lucky Penny
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk to Turkey
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents Xchanger
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Asia Advantage

$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$ A one time setup fee of $\$ 10.00$ applies

Issued: December 22, 2006

Joseph R. Morris
Chief Operating Officer
First Communications, LLC
3440 W. Market Street
Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

10-10-5200
$\$ 0.119$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Call the Americas
$\$ 0.119$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$ A one time setup fee of $\$ 10.00$ applies

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Select Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Dynamic Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Option Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## First Rate Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Accessible Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Merit Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street

Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Liberty Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Bronze Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Silver Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Plan

## $\$ 0.25$ per minute

Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Platinum Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Choice Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective: November 17, 2008 BRANCH

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Advantage Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Call USA Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## American Freedom Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Nationwide Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Benefit Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Paramount Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Anywhere America Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Elite Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Premier Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Freedom Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Primary Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Bonus Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Effective: November 17, T20008 BRANCH
Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Convenience Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Country Option Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Star Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## America Choice Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## USA Prime Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Quality Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Effective: November 17, 2
Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333


11/17/2008
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

## SECTION 4-RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

## Choice One Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Access Plan America

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Connection Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Advanced Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Superior Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Advantage Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.13 Travel Cards - RESIDENTIAL (cont'd)

Rate Saver Plan
$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Heard Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Distance Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Option USA Plan

$\$ 0.25$ per minute
Billed in one minute increments
A $\$ 1.00$ surcharge per call applies
A low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

Effective: November 17, T2000 ${ }^{\text {T }}$ BRANCH

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL

## Eastern European Saver 4

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Eastern European Saver 3

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
USA Free 30 Pick 5
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

USA Free 30
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
World Wide Advantage
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call China For Less
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Call India For Less

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call India For Less Plus
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call Philippines For Less
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece | Rerereq VED <br> 1/25/2007 |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont' d)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Call Philippines For Less Plus

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call 4 Cents 101- 5335
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Crazy Call
\$0.15 per minute
Billed in five minute increments for every minute over the initial 30
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## India Saver

$\$ 0.15$ per minute
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
India Super Saver
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call Central America
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece | Rerereq VED <br> 1/25/2007 |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Call East Asia

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Call Eastern Europe

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call South America
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call South Asia
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Penny Plan
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Philippines Advantage
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece | Rerereq VED <br> 1/25/2007 |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Call Mexico Local

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Call China Local

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call Russia Local
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Call Brazil Local
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
China Saver
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
Hola America
\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece | Rerereq VED <br> 1/25/2007 |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  |  |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

Middle East Saver
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Call South Asia Local

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## China Saver Promo

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
10-10-502
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies
10-10-629
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Absolute Cents

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies
Call for Less
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.00$ applies
A one time setup fee of $\$ 10.00$ applies

## Lucky Penny

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Talk to Turkey

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Talk Cents Xchanger

$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies
Talk Cents
\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 3.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Asia Advantage

$\$ 0.15$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
A one time setup fee of $\$ 10.00$ applies
Issued: December 22, 2006

Joseph R. Morris
Chief Operating Officer
First Communications, LLC
3440 W. Market Street
Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

10-10-5200
$\$ 0.15$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 2.95$ applies
A one time setup fee of $\$ 10.00$ applies

## Call the Americas

$\$ 0.15$ per minute
Billed in one minute increments
A Low Usage Fee of $\$ 2.50$ applies to monthly usage under $\$ 10.00$
A one time setup fee of $\$ 10.00$ applies

|  |  |  | TARIFF BRANCH |
| :---: | :---: | :---: | :---: |
| Issued: December 22, 2006 Issued by: | Joseph R. Morris | Effective: Dece |  |
|  | Chief Operating Officer |  |  |
|  | First Communications, LLC |  | 1/25/2007 |
|  | 3440 W. Market Street |  | PUBLIC SERVICE |
| DC01/BARKK/263506.1 | Akron, OH 44333 |  | COMMISSION OF KENTUCKY |

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Select Plan

$\$ 0.050$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Dynamic Plan

$\$ 0.054$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$
Option Plan
$\$ 0.060$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## First Rate Plan

$\$ 0.064$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Accessible Plan

$\$ 0.065$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Merit Plan

$\$ 0.070$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## SECTION 4-RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Liberty Plan

$\$ 0.074$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Bronze Plan

$\$ 0.075$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Silver Plan

$\$ 0.080$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Plan

$\$ 0.084$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Platinum Plan

$\$ 0.085$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Choice Plan

$\$ 0.090$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Advantage Plan

$\$ 0.094$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Call USA Plan

$\$ 0.095$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## American Freedom Plan

$\$ 0.091$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Nationwide Plan

$\$ 0.104$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Benefit Plan

$\$ 0.105$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Paramount Plan

$\$ 0.11$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Anywhere America Plan

$\$ 0.114$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Elite Plan

$\$ 0.115$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Premier Plan

\$0.124 per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Freedom Plan

$\$ 0.134$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Primary Plan

$\$ 0.144$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Bonus Plan

$\$ 0.154$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service-RESIDENTIAL (cont'd)

## Convenience Plan

$\$ 0.164$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Country Option Plan

$\$ 0.171$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Star Plan

$\$ 0.174$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## America Choice Plan

$\$ 0.184$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## USA Prime Plan

## $\$ 0.194$ per minute

Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Quality Plan

$\$ 0.204$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

Issued: November 17, 2008 Issued by:

Effective: Novemper 17, $2000{ }^{\text {B/2 }}$ BRANCH
Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

## SECTION 4-RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Choice One Plan

$\$ 0.214$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Access Plan America

$\$ 0.234$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Connection Plan

$\$ 0.244$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Advanced Plan

$\$ 0.254$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Superior Plan

$\$ 0.274$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Gold Advantage Plan

$\$ 0.284$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## SECTION 4 - RATES (cont'd)

### 4.14 Toll-Free Service - RESIDENTIAL (cont'd)

## Rate Saver Plan

$\$ 0.304$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Heard Plan

$\$ 0.314$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Distance Plan

$\$ 0.334$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies
A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## Option USA Plan

$\$ 0.414$ per minute
Billed in one minute increments
A monthly recurring charge of $\$ 1.25$ per Toll Free number applies A Low Usage Fee of $\$ 4.95$ applies to monthly usage under $\$ 10.00$

## SECTION 4 - RATES (cont'd)

### 4.15 Prepaid Long Distance Service Charges

|  | Plan A |  | Plan B |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Local <br> Access <br> Number | Toll <br> Free <br> Number | Local <br> Access <br> Number | Toll <br> Free <br> Number |
| Domestic Usage, per minute | $\$ 0.159$ | $\$ 0.219$ | $\$ 0.219$ | $\$ 0.269$ |
| Installation | N/A | N/A | N/A | N/A |
| Domestic Surcharge | $\$ 0.25$ | $\$ 0.25$ | N/A | N/A |
| Canadian Surcharge | $\$ 0.25$ | $\$ 0.25$ | $\$ 0.25$ | $\$ 0.25$ |
| Payphone Surcharge | $\$ 1.25$ | $\$ 1.25$ | $\$ 1.25$ | $\$ 1.25$ |
| International Termination <br> Surcharge | $\$ 0.50$ | $\$ 0.50$ | $\$ 0.50$ | $\$ 0.50$ |
| International Origination <br> Surcharge | $\$ 0.50$ | $\$ 0.50$ | $\$ 0.50$ | $\$ 0.50$ |

### 4.16 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential $\$ 5.00$

Business
$\$ 10.00$

Issued: October 19, 2009
Issued by:

Joseph R. Morris Chief Operating Officer First Communications, 3440 W. Market Street Akron, OH 44333

## SECTION 5 - GRANDFATHERED SERVICES

### 5.1 Grandfathered Cognigen Networks Services

Grandfathered Cognigen Networks Services - not available to new customers
5.1.1 Long Distance Service

Cogniphone One Plus Service
DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
| :---: | :---: | :---: |
| ALL | $\$ 0.15$ | $\$ 0.15$ |

5.1.2 Calling Card Service

DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional $\mathbf{6 0}$ Seconds |
| :---: | :---: | :---: |
| ALL | $\$ 0.099$ | $\$ 0.099$ |

### 5.1.3 Recurring Charges

Customers will incur the following monthly Recurring Charges:

$$
\begin{aligned}
& \text { SWITCHED } \\
& \text { ACCESS } \\
& \hline \$ 1.50 \\
& \$ 300.00 \\
& \$ 1.99 \text { if paper bill is requested } \\
& \text { with usage less than } \\
& \$ 20.00 ; \text { otherwise, N/C } \\
& \text { N/C for online bill }
\end{aligned}
$$

## SECTION 5 - GRANDFATHERED SERVICES

### 5.2 Grandfathered Cognigen Networks Services (cont'd)

5.1.4 Late Payment Charges

A late payment charge of $1.5 \%$ per month will be assessed on all unpaid balances more than thirty days old.
5.1.5 Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of $\$ 1.25$.

### 5.1.6 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential $\$ 5.00$
Business $\$ 10.00$

Joseph R. Morris Chief Operating Officer First Communications, LLC 3440 W. Market Street Akron, OH 44333

